Guidelines When Calling 9-1-1 with a Suspected COVID-19 Exposure

If you are calling 9-1-1 and think your patient may have been exposed to the COVID-19 virus, please follow these actions:

1. Please protect yourself using your agency’s guidelines for personal protective equipment (PPE), such as mask, gloves, goggles/face shield, gown, etc. in accordance with your health and safety point of contact.

2. Place a simple mask on the exposed person.

3. Move person to the entrance area that EMS personnel will be entering.

4. After movement of patient, please keep a six-foot (6’) distance around the exposed patient until EMS arrives.

5. Have patient information ready for the crew including a temperature reading.

6. Please keep a social distance from emergency responders once they make contact with the patient.

Contact Arvada Fire at 303-424-3012 with questions.