

HEALTH AND SAFETY QUESTIONS

1. Where can I go to get the facts about COVID-19?

- <https://chfs.ky.gov/agencies/dph/pages/covid19.aspx>
- [COVID-19 Hotline 1-800-722-5725](https://www.cdc.gov/coronavirus/2019-ncov/faq.html)
- <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>

2. Where can I go to get Posters/Fact Sheets link?

- <https://www.cdc.gov/coronavirus/2019-ncov/communication/factsheets.html>

3. I don't have soap and water available, what should I do?

- This video answers important questions about hand washing and hand sanitizer.
- https://www.cdc.gov/video/cdctv/handwashing/306898_WYKTK_Handwashing.mp4

4. Hand Washing Demonstration Videos

- <https://www.cdc.gov/wcms/video/low-res/cdctv/2017/34753475Handwashing.mp4>

5. Is our facility clean? How do you know our facility is clean?

The Richmond Fire Department is following CDC guidelines as outlined in the cleaning and disinfection protocol. <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html> For disinfection, diluted household bleach solutions, alcohol solutions with at least 70% alcohol, and most common EPA-registered household disinfectants should be effective.

- Diluted household bleach solutions can be used if appropriate for the surface. Follow manufacturer's instructions for application and proper ventilation. Check to ensure the product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser. Unexpired household bleach will be effective against coronaviruses when properly diluted.
- Prepare a bleach solution by mixing:
 - 5 tablespoons (1/3rd cup) bleach per gallon of water or
 - 4 teaspoons bleach per quart of water

[EPA List N](#) are expected to be effective against COVID-19 based on data for harder to kill viruses. Follow the manufacturer's instructions for all cleaning and disinfection products (e.g., concentration, application method and contact time, etc.).

6. What are the Signs and Symptoms of COVID-19?

How will I know if what I'm experiencing is "just a cold" or maybe COVID-19?

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/COVID19-symptoms.pdf>

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7. I think I've been exposed to COVID-19 and I have a fever; what should I do?

See the state's "When to seek care" <https://chfs.ky.gov/agencies/dph/pages/covid19.aspx>
<https://www.cdc.gov/coronavirus/2019-ncov/downloads/sick-with-2019-nCoV-fact-sheet.pdf>