SUBJECT: Documenting COVID-19 in ESO

3 new Impressions have been added to document COVID-19 responses in ESO. Please use these as Secondary Impressions.

On the Narrative tab, if the EMD Card Number begins with 36 please code the EMD Complaint as Pandemic/Epidemic/Outbreak.

Use the existing Influenza Screening form to document signs/symptoms and history of travel or immediate contact of others with these symptoms.
We have also activated the ability to document what level of PPE was used on these calls by provider in the Personnel section.

ESO has put together a [6 minute video on COVID-19 documentation](#) that will be assigned through Target Solutions shortly.