



SPECIAL NOTICE 20-006

DATE: March 2, 2020
TO: All Personnel
FROM: Shawn Arold, Deputy Chief

SPOKANE COUNTY – PANDEMIC DISPATCH PROTOCOL

Department Personnel,

On Tuesday - March 3, 2020 at 0800 hours, the CCC and SRECS will start using the “Pandemic Illness” caller interrogation card. Please be advised that if through the interrogation process the Communications Specialist identifies a high risk individual, you will be notified on your pager and in the initial dispatch of the call.

As of this notice, we are unaware of any confirmed or suspected cases in our community, but this approach is intended to be a proactive measure to provide our personnel with a heads-up.

Response Considerations:

- This proactive measure is not a reaction to any increased numbers in cases locally;
- If you do receive notification of a suspected patient, please plan accordingly. PPE should be donned prior to making contact with the patient. A single provider should make initial contact with the patient and start an assessment. Inquire about their most prominent complaint (e.g., fever, cough, etc.) and make a decision of “Sick vs. Not Sick”. Please refer to the guidance provided in **SPECIAL NOTICE 20-005 – SPOKANE COUNTY EXPECTED CLINICAL ACTIONS FOR COVID-19 PATIENTS**
- Make sure to use the “Influenza Screening” and “Patient Travel” forms in the forms tab of ESO. These will assist us in tracking the patient for Regional Health. In your narrative, please provide any details that you are able to obtain from the patient regarding contacts with others, travel locations, etc. This information is essential to the tracking process and health system response to any patients that arise in Spokane.

Sincerely,

Deputy Chief
Shawn Arold