Snohomish Health District
Situation Report

Report # 36  Date: 3/11/2020  Time: 1600

Operational Period: 15
Incident Name: COVID-19  Mission #: 20-0265

SHD District Operations Center (DOC) Status

District Operations Center  X  Active
□  Not active

DOC location: Auditorium

Hours of operation: 0800 - 1700

Contact information:
Shawn Frederick, sfrederick@snohd.org
Chris Spitters, MD, cspitters@snohd.org
Heather Thomas, hthomas@snohd.org
Carrie Parker, cparker@snohd.org
Bruce Straughn, bstraughn@snohd.org

Current Incident Command Structure

Incident Commander: Carrie Parker
Dep.: Bruce Straughn
Alt.: Andrea Pellham

Medical Officer: Chris Spitters, MD

Safety Officer: Naomi Kern
Alt.:

DOC Liaison:

Planning Section Chief:
Krys Hernandez
Dep.: Samara Heydon
Alt.: Megan Engelhardt
Documentation: Sarah da Long

Logistics Section Chief:
Jennifer Reid
Dep.: Crystal Duvall
Alt.: David Cordwell
MRC/ Volunteer Coordinator: Theresa Quinn

Finance Section Chief:
Tracey Kellogg
Dep.: Rich Sern

Policy Officer:

Policy Officer:

Admin Section Chief:
Pamela Aguilar
Dep.: Jamie Morse
Alt.: Samantha Matthew

Operations Section Chief:
Nancy Furness
Dep.: Katie Curtis
Alt.: Samantha Matthew
Current Goals

1. Monitor the confirmed COVID-19 cases in Snohomish County.
2. Track current contacts/exposures.
3. Provide information to healthcare providers and general public.

General Situation

Incident Overview:
Confirmed
Snohomish County currently has 75 confirmed COVID-19 cases as of 3/11/2020.

Pending
82 pending cases.

<table>
<thead>
<tr>
<th>Snohomish County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Confirmed Cases</td>
</tr>
<tr>
<td>Pending (PUI) Cases</td>
</tr>
<tr>
<td>Negative (Ruled Out) Cases</td>
</tr>
<tr>
<td>Deaths</td>
</tr>
</tbody>
</table>

**Confirmed** – Tested positive for COVID-19. **Pending (PUI)** – Testing is underway and results are pending. **Negative (Ruled Out)** – Tested negative.

Current status

- Currently conducting further contact investigation with new cases and awaiting secondary confirmed test from CDC on Presumptive cases.
- Currently awaiting preliminary test results of 82 pending (PUI) cases in Snohomish County.

Incident Commander & Health Officer update

- Incident Command has been fully activated for this response. We will continue to monitor the patient and follow up on any possible close contacts.

**Updates:**

- 3/3/20: First shipment of SNS supplies have been shipped to fill King County’s resource request. Will continue to work with DEM on request for Snohomish County and partners.
- 3/4/20: HO will provide Health Alert to Healthcare partners concerning new guidance on testing guidance going forward and how UW Medicine Laboratory testing capabilities will impact their choice in testing patients.
- 3/6/20: IC given the authorization to sign off on financial purchases and volunteer reimbursements.
### 3/8/20
- Reminder to staff to monitor self-care and ensure protocols are in place for alternates. As this response moves to long-term, staff needs to be aware and make sure their pace is sustainable.
- 5 Epis arrived from DOH to help with workload. 1 more epi is expected on Thursday, 3/12/20
- Red Cross has activated their Safe and Well to help families connect with family and friends under quarantine.

### 3/10/20
- Katie Curtis is being reassigned to operations. Kelly Barrows will act as liaison with ESF8/DEM.

### Health Alerts (Past alerts located in appendix):
- Latest Health Alert went out to Healthcare partners on 3/9/20 concerning new guidance on:
  - Situation update
  - Laboratory testing guidance
  - Infection Prevention for Outpatient Settings
  - Directions for Patients
  - Health care worker exposure classification-and-management
  - Telephone triage and tele-health
  - Viability of SARS-CoV-2 on fomites
  - Certification of COVID-19 deaths

### Policy Officer
- Policy Officer is participating in various executive level meeting around COVID-19 emergency proclamation. Looking to partner with DEM on proclamation.
- Policy Officer is continuing to look at policies of organizations around mitigation, telecommuting, and ways to keep employees safe.

### Updates:
- Snohomish County and City of Everett have declared a State of Emergency. Snohomish Health District has simultaneously declared a Public Health Emergency for Snohomish County.
- Putting together a list of needed resources to send to Senator Cantwell
- Created standing calls at the Policy level with EMD, DEM, and DOH to take place on Mondays.
- Case investigation and testing are a priority. Negative pressure room at South County has been certified and it available for testing once staffing is available.
- Working on adding more DIS and tech experts to anticipate future needs.

### Safety Officer

#### Updates:
- One SHD staff member fit tested today, 3/3/20.
- Working with MRC Volunteers on scheduling fit testing for Home Assessment Team.
- Fit Testing Status:
3/6/20
- Received clearance for the role of Position 1. Working on paperwork before they can be fit tested.
- Working on scheduling a Position 2 for fit testing.
- **Fit Testing Status:**
  - 1 fit test is pending
  - Waiting on 2 to return paperwork before fit test can be scheduled
  - Training schedule needs to be created for next week
- **Fit Testing Status:**
  - Position 1 and position 2 have each had 1 person who has been fit tested. Training to be scheduled for later this week.

### Planning Section Chief update
- Continuous update of SitReps and IAP that will be distributed to local and regional partners.

**Updates:**
- Continued work on planning and use for IMT to use shared emails, Microsoft Teams, and cloud-based resources if needing to shift operational footprint.
- Work with Operations on planning and use of Medical Countermeasure Points of Distribution.
- Currently working on the set up of task forces for HAT, POD/drive-through testing, and internal mitigation/telecommuting.
- **HAT Task Force meets today, 3/11/20 at 11am**

### Logistics Section Chief update
- Starting today, 3/3/20, phone center will be open from 09:00 to 18:00.
- Will continue to work with Planning Section on use of shared email mailboxes and adopt use of system. Logistical hurdles need to be worked out with IT to figure out using shared mailboxes on phones.
- Continued work on resource requests for Home Assessment Team and in coordination with Snohomish County DEM on PPE needs.
- Scheduling volunteers to be runners. Sections chiefs notify Logistics of a runner will be needed for various tasks (retrieving mail or getting groceries for those under quarantine; delivery of lab samples).
- Call center staff scheduled through next Friday (3/13/20)
- Call center has been moved to SHD building.
- Finalized policy for resource requests for healthcare and other agencies
- Call center to be open 7 days a week until further notice
- HAT task force is being created
- Equipment arrived from IS for staff today and will begin to be distributed.
- **DEM rep will be supporting logistics section Monday-Friday starting tomorrow, 3/12/20**

### Operations Section Chief update
*Case counts on page 2.*
<table>
<thead>
<tr>
<th>Date</th>
<th>Updates</th>
</tr>
</thead>
</table>
| 3/3/20 | - Operations will continue to pull in additional Prevention Services staff to assist with current workload through this response.  
- Home Assessment Team must be properly trained to collect and pack samples before going out into the public.  
- Working with PIO on contact investigation letter that will be sent to individuals that were in clinic with “presumptive” positive adolescent case.  
- Request that PIO remove CD email from public website and emphasize using the call center to triage public.  
- UW Medicine Laboratory will being testing today. This will take burden away from SHD approving all samples that get sent for testing to DOH Public Health Laboratory. Give Healthcare providers the discretion to test individuals.  
- Staff overwhelmed with amount of active contact monitoring calls. Will look to transition to spacing out phone calls made to contacts (on day 3, 7, 14) and prioritize higher probability contacts.  
- Creating phone tree for SHD staff to help triage public calls to call center or correct employees in the Health District.  
- DOH estimating at least 72 hour turnaround time for tests submitted to Public Health Laboratory.  
- Working on different protocols to handle overnight calls and help with call volume duty officer is receiving after-hours.  
- Changing the follow up guidelines for symptomatic patients to match DOHs recommendations.  
- Call center to be moved to the Rucker Building by end of day today, 3/5/20  
- Numbers are changing rapidly and reporting time to be changed to once per day, at 4 pm.  
- Letter template drafted and sent to clinics to send to possible exposures in waiting rooms  
- Changing as many walk-in WIC appointments to over the phone appointments as possible  
- LabCorp is now able to perform testing with a 3-4 day turnaround.  
- Current criteria for following up on potential cases is if they are a primary contact to a confirmed or presumptive case.  
- The Everett Clinic has designated specific clinics for COVID-19 only  
- Multicare established telehealth options for patients  
- DMCC at Harborview Medical Center has been activated for patient transport, only managing impacted facilities such as Life Care.  
- DSHS and Federal HHS are helping to manage the long term care facility in Kirkland.  
- All requests for VPN for staff working the incident need to go through logistics  
- Need to assess number of needed staff to do contact investigation. Emergency management will also need staff and need to strike a balance between the two.  
- Signs have been placed in the atrium of the Rucker Building stating SHD is unable to perform testing for COVID-19.  
- A PUI number needs to be assigned before the state is able to perform testing. |

3/4/20

3/5/20

3/6/20

3/7/20

3/8/20

3/9/20
<table>
<thead>
<tr>
<th>Date</th>
<th>Updates</th>
</tr>
</thead>
</table>
| 3/11/20 | • EMS to receive daily secure emails with positive case information for their response protection  
• Medical Examiner will send operations a secure email daily with all results from autopsy, including positive results on the list  
• Plans to create a strike team to help with Josephine outbreak |
| 3/3/20  | • Billing code is 37089; Exempt employees should code to a separate non-billable code, 37090. Keep timecards updated.  
• Overtime has been approved by Administrator, 2/28/20. Check with supervisor concerning your schedule.  
• All staff working the COVID-19 activation, needs to update timesheet daily to track hours toward the response. |
| 3/5/20  | • Total cost estimates for COVID-19 response will be collected again Monday, 3/9/20.  
• Additional travel cards being orders for response efforts.  
• Turn in monthly receipts for travel cards, out of pocket expenses, and mileage. If amount spent begins to get high, turn in by the 15th and last day of the month for reimbursement.  
• Packing slips/reports for supplies received from DOH that have not already been paid for need to be turned in to finance office.  
• $50 million is being allocated from the State to DOH for local public health and $11.5 million federal money to come through DOH. |
| 3/10/20 | Updates:  
• Time billing tutorial was created and uploaded to the ICS Resources page of the SHD employee intranet.  
• SHD Administrator working with Admin on policy reviews and updates for the staff in preparation for potential extension of COVID-19 activation  
• Volunteers will be able to use SHD vehicles or claim mileage reimbursement. If using SHD vehicles, individual must provide driver’s license and proof of insurance.  
• Continued work with administrator on essential Health District functions and explore decreasing non-essential operations to help combat the spread of COVID-19 in light of Emergency Declarations.  
• The policy on telecommuting has been approved and signed. It can be found on the intranet. The procedure will be forthcoming. |
| 3/3/20  | • Continuous update and messaging through communication platforms including Snohomish Health District website, social media, and press releases. |

**Finance Section Chief update**

**Admin Section Chief Update**

**PIO Update**
<table>
<thead>
<tr>
<th>Date</th>
<th>Updates</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/4/20</td>
<td>• PIO will shift to releasing case counts twice a day (11:00 and 16:00) starting 3/3/20.</td>
</tr>
<tr>
<td></td>
<td>• JIC/JIS have been activated. Will assist with messaging and guidance requests from child cares, schools, jails, assisted living centers, community groups, etc.</td>
</tr>
<tr>
<td></td>
<td>• Special Meeting of the Board of Health yesterday evening, 3/2/20. Created Non-pharmaceutical Intervention chart that was shared with local Elected Officials. Event was live streamed to SHD Facebook page.</td>
</tr>
<tr>
<td></td>
<td>• News Conference scheduled at Snohomish County Campus tomorrow 3/5/20 at 10:00 to answer media questions regarding declared State of Emergencies.</td>
</tr>
<tr>
<td>3/5/20</td>
<td>• JIC is working on making a blog of Health Officer’s speech at the press conference this morning (3/5/20)</td>
</tr>
<tr>
<td></td>
<td>• Been in communication with superintendents of schools and will have weekly phone calls with superintendents.</td>
</tr>
<tr>
<td></td>
<td>• Governor Jay Inslee and State Health Officer Kathy Lofy visited Snohomish Health District today and met with staff working on the response.</td>
</tr>
<tr>
<td></td>
<td>• A blog will be put out today addressing the decision to not close schools.</td>
</tr>
<tr>
<td>3/6/20</td>
<td>• 3 PIOs are on standby from JIC for this weekend, in case more coverage is needed</td>
</tr>
<tr>
<td></td>
<td>• Everett School District is closing Woodside Elementary School for 2 days</td>
</tr>
<tr>
<td></td>
<td>• DOH sent email with guidance for restaurants and other food services.</td>
</tr>
<tr>
<td></td>
<td>• DOH modified their update times to 1100 and 1400. SHD will continue to work on coordinated messaging with them</td>
</tr>
<tr>
<td>3/9/20</td>
<td>• The SHD blog, being released today, will be centered on testing frustration and will include a prepared statement by Dr. Spitters.</td>
</tr>
<tr>
<td></td>
<td>• A table was created “If this, then that”, which is found on the website. A condensed version will also be created and posted on social media.</td>
</tr>
<tr>
<td></td>
<td>• A press conference was held today in SHD lobby. The CEO of Josephines attending and gave a statement regarding the spread of COVID-19 in the facility.</td>
</tr>
<tr>
<td>3/10/20</td>
<td>• Governor Inslee led a press conference today regarding upcoming plans that will be implemented to slow spread of virus. Advised schools to prepare for possible, imminent, long-term closures.</td>
</tr>
<tr>
<td></td>
<td>Press Release:</td>
</tr>
<tr>
<td></td>
<td>• Latest press released 3/10/20 concerning investigation of cases involving patients linked to long-term care facility</td>
</tr>
<tr>
<td></td>
<td>Social Media:</td>
</tr>
<tr>
<td></td>
<td>• Continuing with daily posts and engagement with community through social media platforms.</td>
</tr>
<tr>
<td>DOH Liaison Update</td>
<td></td>
</tr>
<tr>
<td>3/3/20</td>
<td>Updates:</td>
</tr>
<tr>
<td></td>
<td>• Tribal nations are looking at mitigation strategies around their casino’s and the large population that gathers daily.</td>
</tr>
<tr>
<td>Date</td>
<td>Updates</td>
</tr>
<tr>
<td>-------</td>
<td>---------</td>
</tr>
</tbody>
</table>
| 3/4/20 | • Public Health Laboratory continuing to bring in additional staff and increase testing capacity at facility.  
• Strategic National Stockpile supplies in route to Department of Health. Will determine how to fill resource requests as needed by local health jurisdictions.  
• CDC guidance released about the use of expired N95 masks.  
• ESF6 is looking at large quarantine locations  
• DOH will be looking to send out their IAP and SitReps differently  
• DOH Area Command is looking to find better ways to support local LHJs  
• DOH Response Efforts are focused on 3 main areas:  
  o Continue epidemiology and lab testing operations  
  o Supporting health care system readiness  
  o Emphasizing mitigation efforts  
• Current actions in support of LHJs:  
  o DOH is sending a long term care strike team to Snohomish County  
  o DOH is finalizing isolation and quarantine plans  
  o Literature study of non-pharmaceutical interventions (NPI) indicate that the number of cases for Wuhan China would have been 67 times higher if those NPI measures were not implemented |
| 3/6/20 3/8/20 | • DEM has activated the Emergency Coordination Center to a Level 2 activation. Duty officer and additional staff will be used to support response.  
• Pandemic Planning meeting took place at DEM today, 3/3/20, with local partners to discuss further planning efforts around Snohomish County concerning COVID-19.  
• Continued work on resource requesting and logistical needs for partners throughout the Snohomish County.  
• Looking into EMS and Fire burn rates of PPE that will  
• Offering the support and exploring the use of Emergency Response Workers to help with response efforts.  
• DEM requests SHD’s assistance to come up with a list of people for highest priority for quarantine facilities.  
• DEM has begun to put out daily SitReps.  
• DEM has volunteered to send a trained logistics person to SHD to see WEB EOC in real time, most likely by the end of the week. |
| 3/10/20 | • DOH recognizes there is a PPE shortage. SNS deliveries are en route today.  
• DOH has activated Environmental Health division – systems & response.  
• Dr. Spitters to share guidance with DOH on screening health care workers temperatures before working with patients. |

**External Partner Updates**

<table>
<thead>
<tr>
<th>Date</th>
<th>Updates</th>
</tr>
</thead>
</table>
| 3/3/20 | • DEM has activated the Emergency Coordination Center to a Level 2 activation. Duty officer and additional staff will be used to support response.  
• Pandemic Planning meeting took place at DEM today, 3/3/20, with local partners to discuss further planning efforts around Snohomish County concerning COVID-19. |
| 3/4/20 | • Continued work on resource requesting and logistical needs for partners throughout the Snohomish County.  
• Looking into EMS and Fire burn rates of PPE that will  
• Offering the support and exploring the use of Emergency Response Workers to help with response efforts.  
• DEM requests SHD’s assistance to come up with a list of people for highest priority for quarantine facilities. |
| 3/5/20 | • DEM has begun to put out daily SitReps.  
• DEM has volunteered to send a trained logistics person to SHD to see WEB EOC in real time, most likely by the end of the week. |

**Appendix**

**Resources:**

**SHD Response**  
- [http://www.snohd.org/304/Health-Alerts](http://www.snohd.org/304/Health-Alerts) (Health Alerts)
### WA DOH COVID-19 Response
- [https://www.doh.wa.gov/Emergencies/Coronavirus](https://www.doh.wa.gov/Emergencies/Coronavirus)

### CDC COVID-19

### GIS Mapping
- [https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6](https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6)

<table>
<thead>
<tr>
<th>Report prepared by:</th>
<th>Date:</th>
<th>Time:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Megan Engebretson, Planning Section</td>
<td>3/11/20</td>
<td>1600</td>
</tr>
</tbody>
</table>

| Incident Commander: Carrie Parker |
| Approved by Incident Commander: /s/ Carrie Parker |

<table>
<thead>
<tr>
<th>Distributed to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>DOH Duty Officer <a href="mailto:HANALERT@doh.wa.gov">HANALERT@doh.wa.gov</a></td>
</tr>
<tr>
<td>Snohomish County DEM <a href="mailto:dem@snoco.org">dem@snoco.org</a></td>
</tr>
<tr>
<td>R1 LHJs</td>
</tr>
<tr>
<td>Response Partners</td>
</tr>
</tbody>
</table>